Proper Use and Care of Your New Sleep System by Kingsdown, Inc.

Take good care of your sleep system and it will take care of you. No other piece of furniture will be used in your home more than your sleep system. Like a home appliance, your sleep system requires some minimum measures for your healthy sleep, night after night.

A. Carry the mattress flat on its side. This way is easier and less likely to damage the mattress. If handles are provided, use for positioning on the foundation only. Be sure not to use the handles to move the mattress. They are not designed to do so.

B. Protect your mattress and foundation against accidents and/or damage. Keep your bedding clean and free from stains. Use a mattress pad and wash it frequently with your bed linens. Vacuum the surface of the mattress to keep it free of skin debris that accumulates in normal use.

Cleaning & Stains

- Keep your bedding clean and free from stains. Use a mattress pad and wash it frequently with your bed linens. Vacuum the surface of the mattress to keep it free of skin debris that accumulates in normal use.
- Use proper size/depth sheets to keep the corners of the mattress from bending.
- Use the sleep system for rest and relaxation, not a trampoline.
- Avoid placement of your sleep system near heaters or open flame. Don’t smoke in bed. Your mattress is certified and made in accordance with the Federal Mattress Flammability Standard 16 CFR Part 1633.
- Take good care of your sleep system and it will take care of you.
- Safety Information & Mattress Care
- A QUILTED surface will feature a padded panel (sleeping surface) with patterned indentations created by the stitching or tufting of the quilting process.
- A NON-QUILT surface will feature a smoother panel that may or may not feature subtle relief of a fabric pattern but will not feature a deep stitched or tufted quilted pattern.
- A QUILTED surface will feature a padded panel (sleeping surface) with patterned indentations created by the stitching or tufting of the quilting process.
- A NON-QUILT surface will feature a smoother panel that may or may not feature subtle relief of a fabric pattern but will not feature a deep stitched or tufted quilted pattern.

C. Properly support your sleep system; a warranty requirement

The proper center support & leg is required for all sleep systems and all sizes. There are different types of foundations available which includes: Basic Support for all sizes, Maximum support for all sizes, and/or box spring / foundation for better support.

D. Rotate your mattress frequently unless indicated otherwise. Rotating your mattress helps optimize the longevity of your sleep system & settle any upholstery layers. It is highly recommended to use a minimum of 3 or 5 rigid cross slats or steel flex-free slats, with one or more legs in direct contact with the floor. These slats should be secured attached to the bedstead side rails. Utilizing the recommended support systems above will provide the best results, allowing your new comfort system to perform the way it was designed over the duration of its warranty.

D. Rotate your mattress frequently unless indicated otherwise. Rotating your mattress helps optimize the longevity of your sleep system & settle any upholstery layers. It is highly recommended to use a minimum of 3 or 5 rigid cross slats or steel flex-free slats, with one or more legs in direct contact with the floor. These slats should be securely attached to the bedstead side rails. Utilizing the recommended support systems above will provide the best results, allowing your new comfort system to perform the way it was designed over the duration of its warranty.

To ensure the designed performance of your new mattress set, it is essential that it be supported properly from underneath. The following are suggested levels of support.

- Traditional Metal Bed Frames:
  - Maximum support for all sizes. More steel is in direct contact with the box spring / foundation for better support.

- Beds with Head & Foot Boards:
  - When used on a traditional bedstead with head and foot board, it is highly recommended to use a minimum of 3 or 5 rigid cross slats or steel flex-free slats, with one or more legs in direct contact with the floor. These slats should be securely attached to the bedstead side rails. Utilizing the recommended support systems above will provide the best results, allowing your new comfort system to perform the way it was designed over the duration of its warranty.

- NOTE: If the mattress is used independently of its matching foundation, or box spring, it must receive the same degree of support that the matching system would provide.

- Rotate your mattress frequently unless indicated otherwise. Rotating your mattress helps optimize the longevity of your sleep system & settle any upholstery layers. It is highly recommended to use a minimum of 3 or 5 rigid cross slats or steel flex-free slats, with one or more legs in direct contact with the floor. These slats should be securely attached to the bedstead side rails. Utilizing the recommended support systems above will provide the best results, allowing your new comfort system to perform the way it was designed over the duration of its warranty.

- NOTE: If the mattress is used independently of its matching foundation, or box spring, it must receive the same degree of support that the matching system would provide.

- Rotate your mattress frequently unless indicated otherwise. Rotating your mattress helps optimize the longevity of your sleep system & settle any upholstery layers. It is highly recommended to use a minimum of 3 or 5 rigid cross slats or steel flex-free slats, with one or more legs in direct contact with the floor. These slats should be securely attached to the bedstead side rails. Utilizing the recommended support systems above will provide the best results, allowing your new comfort system to perform the way it was designed over the duration of its warranty.

- NOTE: If the mattress is used independently of its matching foundation, or box spring, it must receive the same degree of support that the matching system would provide.
Limited Warranty

We warrant to the original purchaser, subject to the terms provided in this warranty brochure, that your mattress and/or box spring manufactured by us which you have purchased (“Sleep System by Kingsdown, Inc.”) will be free from defects in material and workmanship, during the warranty period described in this brochure. This limited warranty begins the day you purchase your set of bedding and will remain in effect until the product by Kingsdown, Inc., is no longer owned by the original purchaser, or the limited warranty period (as shown below in the illustration) expires, whichever first occurs.

If your set of bedding is replaced through a warranty claim during the non-prorated period of the warranty, your original warranty remains in effect from your original purchase date.

If your product by Kingsdown, Inc. has a defect covered by this limited warranty, Kingsdown, Inc. will make a replacement if a valid warranty claim is properly submitted within the applicable non-prorated period of the warranty. The replacement, if the claim is submitted in the applicable non-prorated period of the warranty, will be provided at no charge, upon verification of the valid warranty claim, however, you will be responsible for any applicable transportation and handling fees.

The period of time in which a product, as defined in this warranty, may be returned, your remedy will be the issuance of a merchandise credit from the retailer from whom you purchased the item, for an amount based on the warranty schedule calculation, which you may use toward the purchase price authorized for replacement. You will be responsible for any applicable transportation and handling fees.

In the event of replacement, Kingsdown, Inc. reserves the right to use the closest comparable materials or models and does not guarantee that the replacement will match the existing piece.

In the event of a claim filed in the pro-rated period of the warranty, and the product is approved to be returned, your remedy will be the issuance of a merchandise credit from the retailer from whom you purchased the item, for an amount based on the warranty schedule calculation, which you may use toward the purchase price authorized for replacement. You will be responsible for any applicable transportation and handling fees.

Limitations

Any and all implied warranties on your sleep system product by Kingsdown, Inc. included, any implied warranty of merchantability or fitness for a particular purpose, shall not exceed in duration the term during which this limited warranty is in effect.

The retailer through whom you have purchased the product has no authority to extend, modify or change the terms of the limited warranty and no extension or modification of this limited warranty shall be authorized by or binding upon Kingsdown, Inc.

Your sole remedy for any defect or deficiencies in the sleep system product by Kingsdown, Inc., you have purchased for or a breach of the limited warranty during the period of the warranty shall be to have Kingsdown, Inc. or the retailer replace the product in accordance with the terms and conditions of this limited warranty.

If in the pro-rated period of the warranty, you request a merchandise credit to be issued by Kingsdown, Inc., Kingsdown, Inc. shall not be liable to pay any consequential or incidental damages, or to provide any other modification or service arising from use or ownership of the sleep system product by Kingsdown, Inc., or from breach of the limited warranty stated herein.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

How to Make a Warranty Claim

Notification of any claim under this limited warranty or any other inquiries shall be directed to the retailer from whom the sleep system product by Kingsdown, Inc., was originally purchased, your claim must be submitted to Kingsdown, Inc. P.O. Box 388, Mebane, North Carolina 27302. After providing notification of your claim, you should then promptly follow the instructions provided by the retailer or by Kingsdown, Inc. You may ask the retailer for receipt or other proof of purchase and provide copies of these documents at the time you submit a claim under this limited warranty.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

This warranty Does Not apply to the following:

- Covers (including stains, soiling, burns, rips, tears, etc.).
- Handling (including the use of only the mattress and may pull out of use to support the full weight of the mattress).
- Structural damage due to using an improper box spring, platform or bed frame with an improper support system, or improper support system includes a center support and a center leg which rests firmly on the floor.
- Comfort preference.
- Bedding Height.
- Corner Guards.
- Body impressions, Kingsdown, Inc. will not consider normal body impressions to constitute a defect in material or workmanship for purposes of this limited warranty.
- Impressions in the mattress that measure less than 1” (non-prorated) or 1 1/2” (prorated) sagging that has occurred due to lack of proper support.
- Impressions in the foundation that measure less than 1/2” or sagging that has occurred due to lack of proper support.
- Mattress or foundation defect shall not be considered to be an unsanitary condition, altered, abused or damaged through accident, neglect or improper usage, including stains of any nature or origin.
- Damage to the zipper mattress cover due to improper care.
- Sheet Fit.
- Transportation and costs associated with inspection
- Bedding used in facilities such as institutions, hotels, or hospitals.

Warranty Coverage Parameters

This warranty applies to the following manufacturing defects occurring during proper use and care of your sleep system product by Kingsdown, Inc.: Mattress (both as a set or mattress only):

- Sagging: defined as a 1” (non-prorated) or 1 1/2” (prorated) sagging or greater unrecoverable indentation when no weight is resting on the bed surface and when the following criteria have been met:
  - Mattress has been continuously supported by the matching box spring or an equivalent Kingsdown, Inc. approved box spring/foundation and;
  - Mattress and box spring are resting in an appropriate frame with a center support that includes a center leg resting firmly on the floor; or
  - Five rigid cross slats with at least one rigid center leg resting firmly on the floor;
- Mattress or foundation has been continuously supported by a solid platform surface with a rigid leg.
- Mattress or foundation leg is required for all sleep systems and all sizes. (Sizes: Twin, Twin Long, Full, Full Long, Queen, King and California King).

Zippered mattress covers: Do not remove zippered covers.
- Two year warranty after original purchase date from Manufacturing defects and flaws of the fabric and of the zipper
- Foundation
- Splitting, broken, warped, bent, loose elements of the wood frames.
- Sagging/tears or ripples.
- Sagging: defined as severe compression of 1/2” or greater and this product has been continuously used with an appropriate frame.
- The sleep system has been continuously used with an appropriate frame that includes a center leg resting firmly on the floor; or five rigid cross slats with at least one rigid center leg resting firmly on the floor; or
- Mattress has been continuously supported by a solid platform surface with a rigid leg.
- Mattress or foundation leg is required for all sleep systems and all sizes. (Sizes: Twin, Twin Long, Full, Full Long, Queen, King and California King).

Warranty Schedules Chart

<table>
<thead>
<tr>
<th>Warranty Code</th>
<th>Total Limited Warranty Period</th>
<th>Non-Prorated Period of Warranty</th>
<th>Pro-Rated Warranty Credit Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>E/A-NP</td>
<td>5 YEARS</td>
<td>1 YEAR</td>
<td>1/5 of purchase price x number of years remaining in warranty period</td>
</tr>
<tr>
<td>J/A-NP</td>
<td>10 YEARS</td>
<td>2 YEARS</td>
<td>1/10 of purchase price x number of years remaining in warranty period</td>
</tr>
<tr>
<td>ZZ</td>
<td>n/a</td>
<td>n/a</td>
<td>1/10 of purchase price x number of years remaining in warranty period</td>
</tr>
<tr>
<td>LT</td>
<td>For as long as KINGSDOWN, INC. product is being sold by original purchaser</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>DO</td>
<td>30 YEARS</td>
<td>30 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>T</td>
<td>20 YEARS</td>
<td>20 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>Y</td>
<td>15 YEARS</td>
<td>15 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>L</td>
<td>12 YEARS</td>
<td>12 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>J</td>
<td>10 YEARS</td>
<td>10 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>G</td>
<td>7 YEARS</td>
<td>7 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>E</td>
<td>5 YEARS</td>
<td>5 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>C</td>
<td>3 YEARS</td>
<td>3 YEARS</td>
<td>n/a</td>
</tr>
<tr>
<td>A</td>
<td>1 YEAR</td>
<td>1 YEAR</td>
<td>n/a</td>
</tr>
</tbody>
</table>

Display Model: 1/2 Warranty - Max 19 years. Refer to the product law label for warranty information.